

YOUR NEW ID CARD IS LICENSE TO EXPLORE



At Regence, we're working hard to change the health care system, to offer more value for your health care dollars. That's why your new ID card is more than just proof of excellent, trustworthy coverage. It provides access to innovative tools, information, and discount programs – to help you and your family take charge, to lead a healthier life and become well-informed health care shoppers.

That's why we developed a new health power source, the Regence Engine, at myregence.com. It's an interactive environment where you can quickly access and complete health care tasks, explore events and rewards for healthy living, and plan ahead for your annual health care needs. Log on to discover the advantages of belonging to Regence, a not-for-profit company with a community nearly 3-million strong.



See the reverse side of this page to learn more about how to read your ID card.

Please contact us for more information:

- Your member site: www.myregence.com
- Company site: www.regence.com
- Pharmacy savings: www.RegenceRx.com
- Call toll-free: See the phone number on the back of your ID card.

COVERAGE YOU CAN COUNT ON

This ID card is issued in accordance with your benefits policy. By accepting it, you acknowledge that there is a contract between our company and yourself, or the subscriber or group. We are an independent licensee of the Blue Cross and Blue Shield Association that permits us to use the Blue Cross and Blue Shield name and service marks in Oregon and Clark County, Washington.



An Independent Licensee of the Blue Cross and Blue Shield Association

Address Service Requested

P.O. Box 1271
Portland, OR 97207-1271

INCREASE YOUR ID CARD IQ

Your new ID card is your proof of health care coverage that you should carry with you. Here's an explanation of how to read an ID card. Please note that this is just an example. Some of the information listed below may not appear on your ID card. The information can vary depending on your benefits. Please refer to your health care coverage agreement for complete information and details about your coverage.

Sample: card front



Sample: card back



1. A suitcase indicates the BlueCard® program for coverage when traveling outside your service area, nationwide and in over 200 countries around the world. Your suitcase may contain the letters PPO. This refers to the network where you'll receive the most benefits. A blank suitcase means the Participating network.

2. The name of the group or medical plan

3. Your identification number

4. Your group or medical plan number

5. The names of enrolled members

6. Indicates each member's coverage: medical (M), dental (D), vision (V), and pharmacy (Rx)

7. The date your card was issued

8. Your customer service contact information

9. A snapshot of your benefits for networks, deductibles, coinsurance, and prescription plan information

10. Here's an explanation of the icons that may appear on your card:



MEDICAL COVERAGE

– OV means Office Visit. "OV \$20" is your copay for an in-network office visit with your physician or health care professional

– SP means Specialist. "SP \$40" is your copay for an in-network visit with a specialist



EMERGENCY ROOM COVERAGE

– ER means Emergency Room. "ER \$100" is your copay per visit to a hospital ER



INPATIENT AND OUTPATIENT HOSPITAL COVERAGE



DENTAL COVERAGE



VISION COVERAGE



PRESCRIPTION COVERAGE

– GEN is generic
– FORM is preferred formulary
– NON-FORM is all other prescriptions

YOUR PARTNER IN HEALTH CARE

We're proud to be your health care partner and to provide the information and tools you need to take charge of your health. If you have questions or concerns, please contact the phone number on the back of your ID card, or call our customer service line toll-free at **1 (800) 365-3155**.

