

# Work • Family • Life



## Legal

Employees and family members may receive one initial thirty-minute office or telephone consultation per separate legal matter (up to three per year) at no cost with a network attorney. If the member decides to retain the participating attorney after the initial consultation, the member will be provided with a preferred rate reduction of 25% from the attorney's normal hourly rate.

## Financial

Employees and family members are entitled to no cost telephonic consultation with a counselor. Typical matters include credit counseling, debt and budgeting assistance, tax planning, retirement, and college planning questions. Telephone consultations are from thirty to sixty minutes per issue. Rate discounts are available for additional financial counseling and local referrals are available for more complex financial planning issues.



## Childcare

Infant to college-age information and resources for childcare, education, parenting, and adoption information. Information is sent to the caller within 48 hours of intake assessment.

## Eldercare

Finding solutions to the aging needs of our parents and ourselves such as housing, alternative living, home health, community services, legal concerns and medical issues. Information is sent to the caller within 48 hours of intake assessment.



## Concierge

Cascade offers information and resource services for today's busy people. We will research and locate resources for people and provide that information within two business days of the call. Whether it is the season playbill at a local Shakespeare festival or dog obedience training we will find those resources for our callers.

## Identity Theft Services

Employees and family members receive unlimited phone consultation for identity theft recovery, support, and prevention techniques. Services include guidance immediately after discovery of the identity theft, access to financial advisors or attorneys, guidance on how to minimize risk such as what to do today, how to maintain vigilance, and how to protect yourself on the web.



For Assistance Call  
1-800-433-2320