



# Willamette University

## 2023/24 Student health insurance

*for domestic students*

### Your student health insurance plan offers:

- Coverage at an affordable rate
- Access to a wide network of providers locally and across the nation
- Wellness-focused coverage
- Member-focused customer service

### Eligibility and cost

All eligible students are automatically enrolled and charged on their student accounts for the Willamette student health insurance plan every academic year.

If you have comparable coverage under a different insurance company and DO NOT want to take part in the Willamette student insurance plan, you must complete the online waiver process, or you will be automatically enrolled and the premium will be charged to your student account.

If you plan to waive the Willamette student health insurance plan, visit [Waive.PacificSource.com/WILL](https://Waive.PacificSource.com/WILL). The fall waiver deadline is September 11, 2023. Eligible dependents of those enrolled in the plan may participate on a voluntary basis. Contact PacificSource at [PacificSource.com/Willamette](https://PacificSource.com/Willamette) for enrollment and payment information.

Please view a complete Student Guide at [PacificSource.com/Willamette](https://PacificSource.com/Willamette) for full details.

### How much does it cost?

	Fall Semester 8/1/23–1/5/24	Spring Semester 1/6/24–7/31/24
Student	\$2,029**	\$2,641**
Spouse	\$1,979	\$2,591
Child	\$1,979	\$2,591

\*\*Includes \$50.00 per semester administration fee

Enrollment/waivers for eligible students meeting the corresponding credit hours is/are annual and will apply for the entire 2023-2024 plan year. Students who waive/enroll Fall 2023 semester are choosing to waive/enroll for both Fall and Spring semester (if eligible both Fall and Spring semesters based on credit requirements); the opportunity to waive/enroll will NOT be provided again in Spring 2024. The Spring open enrollment and waiver period is only applicable to new, incoming students or students NOT enrolled Fall 2023. Late enrollment or waiver requests will not be accepted; no exceptions.

### myPacificSource mobile app

View your PacificSource member ID and coverage info any time you need it. Download our free app from the Amazon, Android™, or Apple® app stores. For more information, visit [PacificSource.com/mobile](https://PacificSource.com/mobile).

### Learn more

[PacificSource.com/Willamette](https://PacificSource.com/Willamette)

### Phone

855-274-9814

TTY: 711

We accept all relay calls.

### Email

[StudentHealth@PacificSource.com](mailto:StudentHealth@PacificSource.com)

### Group no.

G0037154



## Online tools available at PacificSource.com

- Through **InTouch**, our secure website for members, you can view your ID card, claims, status of prior authorizations, accumulated expenses toward your plan's deductibles, and more.
- **Use our health and wellness portal** to work toward health goals. Access the portal via InTouch.
- **Our Provider Directory** will help you locate healthcare providers and facilities. Visit [PacificSource.com/Willamette](http://PacificSource.com/Willamette) to access the directory of nationwide providers.
- **Print your insurance ID card** by visiting [PacificSource.com/IDCard](http://PacificSource.com/IDCard).
- **Global Emergency Services.** If you experience a medical emergency while studying in the US, or 100 or more miles away from your campus home, Scholastic Emergency Services provided by Assist America is on-call to coordinate your care and help ensure that you get the treatment you need. Visit [PacificSource.com/Willamette](http://PacificSource.com/Willamette).



For more information, visit [InTouch.PacificSource.com/members](http://InTouch.PacificSource.com/members)

## Benefits at a glance – Navigator network

	In-network Providers	Out-of-network Providers
<b>Contract-year deductible</b>	\$1,000	\$2,000
<b>Out-of-pocket limit</b>	\$6,000	\$12,000
<b>Plan maximum</b>	Unlimited	

Note: The Student Health Center is considered an in-network provider for covered services. Services provided by the Bishop Wellness Center are covered per University guidelines at 100 percent. In-network and out-of-network provider charges accumulate separately.

## Your share of costs

	In-network Providers	Out-of-network Providers
<b>Preventive services (routine physicals or well women exams, routine STD screening, immunizations)</b>	No deductible, member pays \$0	After deductible, member pays \$0
<b>Office visits (primary and urgent care)</b>	No deductible, \$35	
<b>Office visits (Teladoc)</b>	No deductible, member pays \$0	
<b>Office visits (mental health/chemical dependency)</b>	No deductible, \$35	
<b>Hospital Services</b>	\$100 plus deductible, then after deductible, 20%	\$100 plus deductible, then after deductible, 40%
<b>Diagnostic and therapeutic radiology and lab</b>	No deductible up to \$400, then after deductible, 20%	After deductible, 40%
<b>Emergency room visits</b>	After deductible, \$200 <sup>^</sup>	
<b>Ambulance</b>	After deductible, \$100 <sup>^</sup>	
<b>Chiropractic manipulations and acupuncture care</b> (20 visits chiropractic, 12 visits acupuncture)	After deductible, 20%	After deductible, 40%
<b>Prescription drugs</b> (up to a 30-day supply at retail)	Tier 1: \$20 for a 30-day supply Tier 2: \$35 for a 30-day supply Tier 3: \$55 for a 30-day supply Tier 4: \$125 for a 30-day supply	

This is a brief summary of benefits. Refer to the Student Policy for additional information or a further explanation of benefits, limitations, and exclusions.

## Insurance term glossary

**Deductible:** The amount you owe for healthcare services your health insurance or plan covers before your health insurance or plan begins to pay.

**Coinsurance:** Your share of the cost of a covered service (in addition to copays), calculated as a percentage of the service cost.

**For more definitions,** visit [PacificSource.com/glossary.aspx](http://PacificSource.com/glossary.aspx).

<sup>^</sup>Copay applies to ER physician and facility charges only. Copay waived if admitted into hospital. For emergency medical conditions, out-of-network providers are paid at the in-network provider level.